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April 6, 2023

**VIA ONLINE SUBMISSION**

Attorney General Aaron Frey  
Maine Attorney General's Office  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333

**Re: Notice of Data Security Incident**

Dear Attorney General Frey:

We represent Altman, Rogers & Co. ("Altman"), a tax services provider located in Alaska, in connection with a data security incident described in greater detail below. Altman takes the protection of all information within its possession very seriously and has taken measures to reduce the likelihood of a similar incident reoccurring. This notice is being sent on behalf of Altman because personal information for two (2) Maine residents could have been involved in the data security incident.

**1. Nature of the Security Incident**

On February 16, 2023, Altman became aware of unusual activity involving its tax software. Upon discovering this activity, Altman promptly began investigating this activity with the assistance of external cybersecurity experts. The investigation concluded on March 13, 2023, and identified evidence of unauthorized access to Altman's network. However, the investigation was not able to identify specific client data that may have been impacted.

Out of an abundance of caution, Altman elected to provide notification to all of its clients whose information could have been affected. The potentially affected information includes individuals' names, Social Security numbers, and/or financial account information.

**2. Number of Maine Residents Affected**

Altman notified two (2) Maine residents within the potentially affected population on April 5, 2023, via the attached notification letter template or a substantially similar version thereof.

Attorney General Aaron Frey

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### **3. Steps Taken Relating to the Incident**

As soon as Altman discovered the unusual network activity, it took steps to secure its systems and launched an investigation to determine learn more about what happened and what information could have been affected. Altman has implemented additional safeguards to help ensure the security of its systems and to reduce the risk of a similar incident occurring in the future. Altman also reported the issue to the IRS and other relevant authorities.

Altman has established a toll-free call center through IDX to answer questions about the incident and address related concerns. In addition, Altman is offering twelve months of complimentary credit and identity monitoring services to the potentially affected individuals.

### **4. Contact Information**

If you have any questions or need additional information, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Aubrey L. Weaver', with a stylized, cursive flourish at the end.

Aubrey L. Weaver  
Partner, Constangy Cyber Team

Attachment: Sample Notification Letter

To Enroll, Please Call:  
1-833-753-4672  
Or Visit:  
[https://app.idx.us/account-  
creation/protect](https://app.idx.us/account-creation/protect)  
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

April 5, 2023

**Re: Notice of Data** <<Variable Text 1>>

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident that may have affected your personal information. At Altman, Rogers & Co. (“Altman”), we are committed to maintaining our clients’ trust and demonstrating our commitment to the privacy and security of all information in our possession. That is why we are writing to notify you of this incident, to offer you complimentary credit monitoring and identity protection services, and to inform you about steps that can be taken to help safeguard your personal information.

**What Happened:** On February 16, 2023, Altman became aware of unusual activity involving our tax software. Upon discovering this activity, we promptly began investigating this activity with the assistance of external cybersecurity experts. The investigation concluded on March 13, 2023, and identified evidence of unauthorized access to Altman’s network. However, the investigation was not able to identify specific client data that may have been impacted. Out of an abundance of caution, we are providing this notice to all individuals whose information could have been affected.

**What Information Was Involved:** The potentially affected information includes the information reflected on your tax return and related documents, including your name, date of birth, Social Security number, and/or financial account number.

**What We Are Doing:** Upon discovering this matter, we immediately notified the IRS in an effort to protect all clients’ information. Due to enhanced screening, some of you may receive a 5071C Identity Verification Letter from the IRS. Receiving this letter does not mean you have been a victim of identity theft. Rather, it means that the IRS wants to confirm your identity to process your income tax return. This may be because your information, banking, or other details have changed from a prior year. Altman has enrolled in a voluntary IRS program to verify clients’ tax returns prior to submission in an effort to reduce the number of identity verifications that may be required. We have also reported this incident to the Federal Bureau of Investigation and will cooperate with any resulting investigation into this matter.

In addition, we are offering you complimentary credit monitoring and identity protection services through IDX, a data breach and recovery services expert. IDX services include the following: 12 months of credit and CyberScan monitoring, fully managed identity recovery services, and \$1 million insurance reimbursement policy, and fully managed identity theft and protection services. If you have dependents listed on your tax return, they will be receiving a separate letter with separate enrollment instructions.

You can enroll in the free IDX services by calling 1-833-753-4672 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 5:00 a.m. to 5:00 p.m. Alaska Daylight Time. Please note the deadline to enroll is July 5, 2023.

**What You Can Do:** We encourage you to activate your complimentary services using the enrollment code provided on the first page. We also recommend that you review the guidance included with this letter about how to protect your personal information.

**For More Information:** If you have questions or need assistance, please call 1-833-753-4672, Monday through Friday from 5:00 a.m. to 5:00 p.m. Alaska Daylight Time. IDX representatives are fully versed on this incident and can help answer questions you may have regarding the protection of your information.

Altman takes your trust in us and this matter very seriously. Please accept our sincere apologies and know that we deeply regret any worry or inconvenience this may cause you.

Sincerely,

*Altman, Rogers*  
*& Co.* CERTIFIED  
PUBLIC  
ACCOUNTANTS

Altman, Rogers & Co.  
3000 C Street, Suite 201  
Anchorage, Alaska 99503

## Steps You Can Take to Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

### **Equifax**

P.O. Box 105788  
Atlanta, GA 30348  
1-888-378-4329  
[www.equifax.com](http://www.equifax.com)

### **Experian**

P.O. Box 9532  
Allen, TX 75013  
1-800-831-5614  
[www.experian.com](http://www.experian.com)

### **TransUnion**

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

### **Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov)  
1-877-438-4338

### **Maryland Attorney General**

St. Paul Plaza  
200 St. Paul Place  
Baltimore, MD 21202  
[marylandattorneygeneral.gov](http://marylandattorneygeneral.gov)  
1-888-743-0023

### **New York Attorney General**

Bureau of Internet and Technology  
Resources  
28 Liberty Street  
New York, NY 10005  
[ag.ny.gov](http://ag.ny.gov)  
1-212-416-8433 / 1-800-771-7755

### **North Carolina Attorney General**

9001 Mail Service Center  
Raleigh, NC 27699  
[ncdoj.gov](http://ncdoj.gov)  
1-877-566-7226

### **Rhode Island Attorney General**

150 South Main Street  
Providence, RI 02903  
<http://www.riag.ri.gov>  
[riag.ri.gov](http://riag.ri.gov)  
1-401-274-4400

### **Washington D.C. Attorney General**

400 S 6th Street, NW  
Washington, DC 20001  
[oag.dc.gov](http://oag.dc.gov)  
1-202-727-3400

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).